



hendrickson
interiors

Frequently Asked Questions

1. What is included in the consultation?

The consultation is 60-90 minutes of time for us to walk through your space, take measurements, and provide ideas on layout, furnishings, and ideal design aesthetic. During this time, the client can ask the designer any question about their home that they would like. We would like to see the entire home, no matter what room(s) is being worked on. Post consult, the client will receive a preliminary outline for their space alongside the design hours necessitated for their project. The consultation fee is not applied to any future design hours.

2. Will you source retail?

Yes. We will source retail pieces. We also like to show clients pieces from wholesalers that are only accessible to the trade. At Hendrickson Interiors, we visit both Atlanta market and High Point in order to constantly surround ourselves with the newest furniture, textile, and accessory lines. We love to use these pieces in our client's homes!

3. Will you put my room together?

Yes. However, this is only included in the luxury design packages. When purchasing a luxury package, the designer will place all furnishings, hire the handyman to hang curtains/art/lighting, and accessorize the space.

4. How long does it typically take to have my room complete?

The design portion of the process typically takes between 2-3 weeks, ordering an additional week, and then the waiting game begins. Wholesale, and even some retail furniture, can take 6-10 weeks for delivery. Custom drapery and pillows take 4-6 weeks for production, and of course renovations have differing timelines dependent on the space. All timelines are dependent on the scope of the work as a whole.

5. Will you work with my contractor on a renovation?

Yes, however I prefer to work with the trusted and vetted professionals that I have used time and again. When working with client-provided contractors, additional time may be required of the designer for contractor coordination and supervision.

6. What are your business hours?

We have typical hours of 8-5PM during the work-week. We text, email, and plan home visits during these hours. If we are contacted after hours, you may receive an email back, but we will likely wait until the following day so that we can spend time with our families.